

# Application for a refund of vehicle tax OR return of a nil value tax disc

V14

Please read the notes over the page before you fill in this form.  
Please write clearly in **black ink** using **CAPITAL LETTERS** – do not use  
address stamps.

For more information go to  
[www.direct.gov.uk/vehicletaxrefund](http://www.direct.gov.uk/vehicletaxrefund)

## 1 Are you entitled to a refund? (see note A over the page)

**You will only receive a refund if one of the following applies:**

You are the current or last registered keeper and:

- you have recently sold, transferred or exported the vehicle.  
If you have not already told DVLA please enclose the relevant  
section of the Registration Certificate (V5C) with this application.

You are the current registered keeper and:

- you are keeping the vehicle off the public road and you will not  
tax it within the next 21 days. **YOU MUST MAKE A SORN BY  
FILLING IN SECTION 3 OPPOSITE**, or
- the vehicle has been scrapped by an Authorised Treatment  
Facility, or
- you have changed the vehicle's tax class to a nil value tax class  
(such as 'Disabled'), or
- the vehicle has been stolen (see note A over the page).

## 2 Your details (your name must exactly match that shown on the Registration Certificate (V5C))

Title: Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other (for  
example, Dr)

First name(s) or Company:

Surname:

**For company use only**  
DVLA/DVA Fleet number

House No.  Address:

Post town:

Postcode:

Registration number of the  
vehicle the refund is for:

### IMPORTANT:

**Before you attach  
your tax disc, you must meet  
the conditions in Section 1 and  
sign Section 4.**

**You cannot get a refund if the tax  
disc has run out, it has less than one  
calendar month left or you are waiting  
for a replacement following a number  
plate transfer.**

**Use clear tape where shown or paper  
glue to attach the tax disc here.  
(DO NOT STAPLE).**

## 3 Statutory Off Road Notification (SORN) (see notes A and E over the page)

**To tell DVLA that you are keeping the vehicle off the public road  
and you are the registered keeper, put 'X' in box 11 below:**

☐ 11

You must not make a SORN if you have sold, transferred, scrapped  
or exported the vehicle.

Making a SORN and using or keeping the vehicle on the public road is  
a criminal offence.

## 4 Refund declaration

**I surrender this tax disc and understand and accept that** if I do not  
meet the conditions in section 1, I will not receive a refund and the tax  
disc will not be returned to me.

Your signature:

Date:

**Please allow six weeks before contacting us if you do not receive  
your refund.**

Contact phone number: (You do not have to give this.)

## 5 Return of a nil value disc

If you have a nil value tax disc you will need to return it. Attach it to  
this form and tell us if you have:

- sold, transferred or exported the vehicle by filling in the  
relevant section of the V5C, or
- if you are keeping the vehicle off the road you should make a  
SORN by putting 'X' in box 11 in section 3 above.

Date stamp

☐ 3VC

☐ 4DR

☐ 5D ☐ 6E ☐ 7P

☐ 8A ☐ 9T

☐ 10M

**Please do not write in  
the blue area**

V14-0712

If you do not have a tax disc, please fill in an 'Application  
for refund of vehicle tax when the tax disc is missing' (V33),  
which you can get directly from DVLA.

**Please read these notes before filling in the form.**

**Do not use a photocopy of this form.**

**Please note this form can also be used to return nil value discs (where no refund is due) for cancellation. If you are keeping the vehicle off the road you must make a Statutory Off Road Notification (SORN) in section 3.**

## A Are you entitled to a refund?

We will pay you a refund if:

- **you are the current or last registered keeper and you have recently sold, transferred or exported the vehicle.**

You should have filled in the relevant part of the Registration Certificate (V5C) and sent it to us. If you have not done this yet, you should enclose the relevant section with this application. If you do not have the V5C, you will need to include a signed letter with this application. Give us the vehicle registration number, the date you sold or transferred the vehicle and the name of the person or company you sold or transferred the vehicle to, or the date of export.

Or,

- **you are the current registered keeper, you have received a Registration Certificate (V5C) for this vehicle from DVLA with your name printed on it, and you have done one of the following:**

### **Made a Statutory Off Road Notification (SORN)**

If you do not keep or use the vehicle on a public road, you must make a SORN. Please fill in section 3 of this application form.

You must not use or keep your vehicle on a public road while the SORN is in force. Garages, driveways and private land may be considered as off-road areas.

A SORN is valid for 12 months. If you keep the vehicle off the public road after this time, you must renew the SORN. If you keep or use the vehicle on the public road you must tax it first. This can be done at any time using your V5C.

If you tax your vehicle within 21 days of making a SORN you will not qualify for or get a refund.

### **Scrapped the vehicle**

You should have taken your vehicle and its Registration Certificate (V5C) to an Authorised Treatment Facility (ATF). If you have not done this yet, you should do this before you apply for a refund. If you have not received a Certificate of Destruction (CoD) as confirmation of scrapping, then you need to notify us by filling in section 9 of the V5C and return it with this application.

If you have passed the vehicle to an insurer to be scrapped you should fill in section 9 of the V5C and return it with this application.

If you do not have the V5C you will need to include a signed letter with this application. Give us the details of the vehicle, the company that scrapped it and the date it was scrapped.

### **Changed to a nil value tax class**

You should have already changed the vehicle's tax class to a tax class that is of nil value (such as 'Disabled'). If you have not done this yet, you should do this before you apply for a refund.

### **Reported the vehicle stolen**

You should have reported the theft of the vehicle to the police. If you have not you should do this before you apply for a refund. If the vehicle has been recovered with the tax disc you will need to tell us if you have; sold, transferred, exported, scrapped or taken it off the road and made a SORN.

**If you do not tell us that you have sold, transferred, scrapped, exported or made a SORN on your vehicle, you will not receive a refund and may be committing an offence.**

**Your application will be rejected if your name details do not exactly match those shown on your V5C.**

**If you have not had a V5C in your name you are not entitled to a refund.**

**You should not apply for a refund if your vehicle is about to have its registration number transferred or retained.**

## B How much refund will you get?

To get a refund for each **full** calendar month left on the tax disc, you must post this filled-in form to us **before** the first day of the month you want the refund from.

If you bought a six-month tax disc, you paid an extra 10% surcharge, which is not refunded.

If you paid a higher "First Year Rate" for a newly registered vehicle's first tax disc, you will only get a refund based on the higher rate if the vehicle has been stolen, scrapped or the vehicle's tax class has changed to a nil value tax class such as 'disabled'.

If the vehicle has been sold, exported or you have made a SORN your refund will be based on the lower standard rate of vehicle tax applicable to that vehicle. For more information on first year and standard rates of vehicle tax please go to [www.direct.gov.uk/firstyearrates](http://www.direct.gov.uk/firstyearrates)

## C If you are a motor dealer or fleet owner

If the vehicle is not, or was not registered in your name then you are not entitled to a refund and you do not have to make a SORN.

## D Where to send your application

Send your application to:

**DVLA**  
**Swansea**  
**SA99 1AL**

## E What happens next?

### **Refund application**

Once you have applied for a refund and you still have the vehicle, you cannot use or keep the vehicle on the public road until it has been taxed again. You will normally receive your refund within six weeks. If you have not received a response to your refund application after six weeks, please phone DVLA Customer Enquiries on 0300 790 6802.

### **Acknowledgement**

If you are using this form to make a SORN or you have told us that you are no longer keeper of the vehicle, you should receive an acknowledgement, confirming that our records have been updated, within four weeks. This will be sent separately to the refund.

If you do not receive an acknowledgement, you could still be liable for the vehicle and you may get a penalty and/or be prosecuted.

If you have not received the acknowledgement after four weeks, please phone DVLA Customer Enquiries on 0300 790 6802.

## F Further information

If you are not satisfied with the service you receive from us, please see leaflet 'How to contact us or make a complaint' (INS101). You can get this from [www.direct.gov.uk/motoringleaflets](http://www.direct.gov.uk/motoringleaflets), and from:

DVLA Customer Enquiries  
Phone: 0300 790 6802  
Fax: 0300 123 0798

Phone lines are open between 8am and 7pm Monday to Friday and between 8am and 2pm on Saturdays. Some calls will be monitored for quality and training purposes. If you are deaf or hard of hearing and have a textphone, phone 0300 123 1279. (This number will not respond to ordinary phones.)

Find out about DVLA's online services at [www.direct.gov.uk/onlinemotoring](http://www.direct.gov.uk/onlinemotoring)

## G Data protection – releasing information

We will store your details on our vehicle register. We can release these details if we must do so by law. You can get more information on how and when we can release your details by visiting the website at [www.direct.gov.uk/dvlatdataprotection](http://www.direct.gov.uk/dvlatdataprotection)